

# Feedback

## How are we doing?

We know that the feedback loop for the Ushahidi community is broken. Help us make some changes to improve:

Current state: Community members give feedback a number of ways:

- skype
- twitter
- forums
- github issues
- facebook
- contact AT ushahidi DOT com
- email core team
- email mailing list
- talk with team at events
- surveys, feedback forms

This is not working for our community. The launch of [GitHub Issues](#) is helpful for the technical community members. However, Ushahidi is 90% Everything and 10% technology. If we aim to support our community members, we need to find better ways to share, collaborate and act on feedback. This means transparent, community-driven change. Your input is welcome. The [Forums](#) (with a better platform) might help, but only if people's questions are rated and get answered in a timely manner.

## Recommended Change: Idea Space for Non-techies

Requirements:

- Easy to use
- Accessible
- Transparent
- Not to technical
- Voting up/down topics
- Include as a tab on [community.ushahidi.com](http://community.ushahidi.com)

Options:

- Use [Stack Overflow](#) (Henry Addo)
- Use [Idea Scale](#) (Sentil Prakash Chinnachamy)
- Use the [Idea page like map.occupy.net](#) (Heather Leson)
- Update [forums.ushahidi.com](http://forums.ushahidi.com) with different software

## Next Steps

VOTE with a comment or other tips. We will also add a poll to the blog in the coming weeks.