

Alerts - Email and Mobile

The alert system depends on several features:

The alerts option has to be enabled on the settings page

Allow Users To Subscribe For Alerts ?

YES ▾

For email alerts - an email address that will be used to send the alerts has to be set

Alerts Email Address ?

For mobile alerts, there has to be an active sms provider e.g Clickatell, Smssync or Frontlinesms

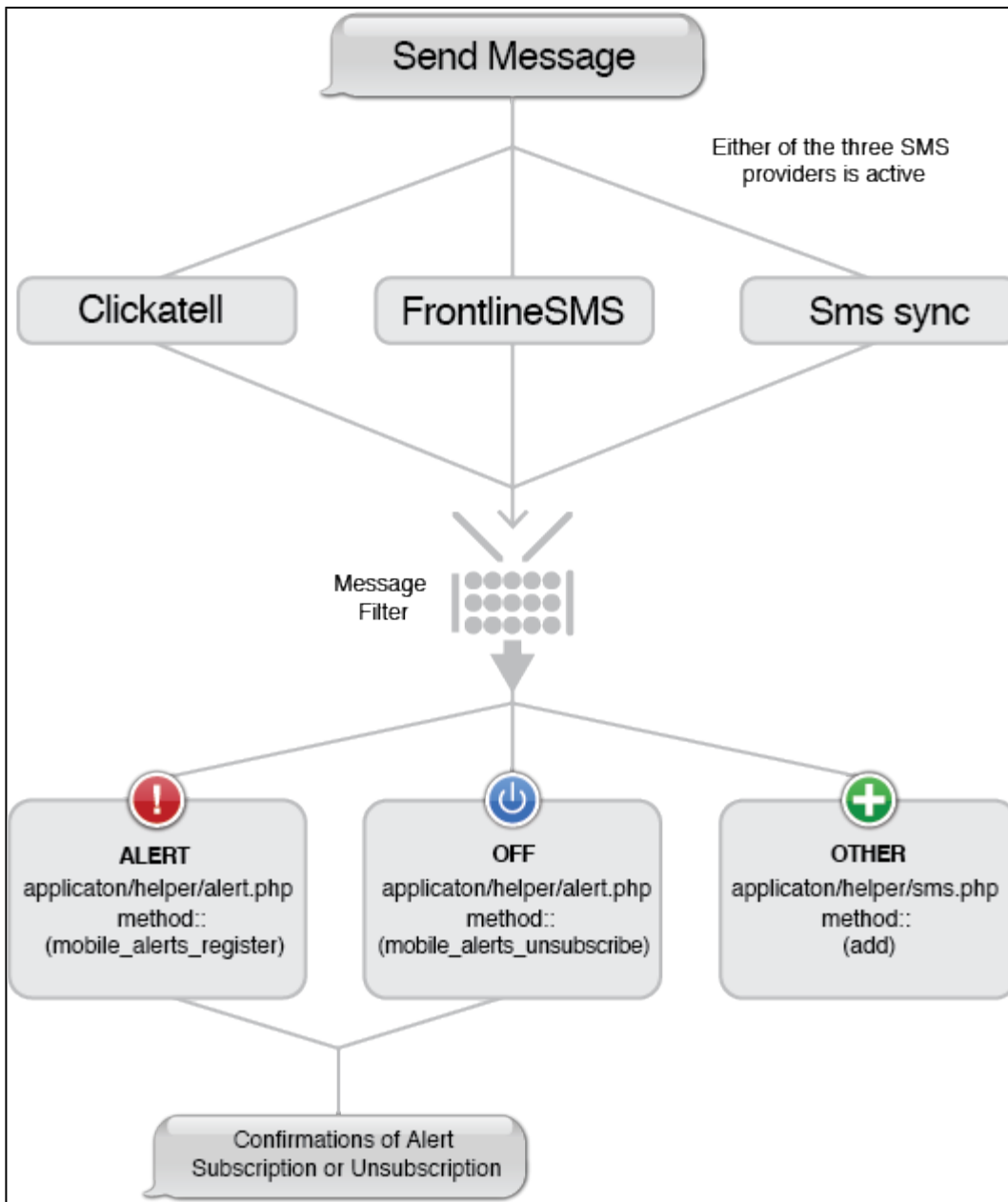
Default Sending Provider ? Provider text messaging rates may apply

clickatell ▾

Set a number that will be used to send out the sms alerts on the sms settings page

Phone 1: Enter the number without any + or dashes below

With the SMS provider in place - a trigger has been written to check the contents of the message sent by the user, if the message_description contains the word "alert" then it's saved as an alert unless it contains the word "off". If it contains "off", the user is unsubscribing from alerts; otherwise it's a normal message that is saved in the system for mapping.



Fields for the post variable when subscribing:

- Alert (Required)
- Location (Required)
- Category (Optional)
- Distance (Optional) - default is 20 km around the location lat/lon.

Fields for the post variable when unsubscribing:

- Off (Required)

Possible/Future iterations:

- Internalization - allow people to set their own keyword and give translations for them or give the keyword as "Alert" and "Off" then offer internalization capability
- Allow users to unsubscribe from alerts based on a specific location rather than just unsubscribing them from all alerts irrespective of location.
- Allow users to subscribe based on keywords - this is on a country level crowdmap e.g if you subscribe with keyword "beer" then all reports with this irrespective of the crowdmap are sent as alerts to that user.