Uchaguzi SMS Overview

SMS Checklist.

The Short code is 3002. It has been shared widely in Kenya. There have been flyers, radio bursts and community outreach training sessions with partners and unofficial partners.We are expecting a very high volume of SMS reports. Your team will work very closely with the Uchaguzi Verification Team and Uchaguzi Geolocation Team. As well, any items that are URGENT or Critical will need to be escalated to the Emergency Team which works with the Verification team. These are the folks who will work directly with our partners to action any items that need this type of handling. See the Uchaguzi Background and Uchaguzi Categories

The recommended SMS format we are advertising is:

location name, category description (like Uchaguzi Categories), more details. Names are optional. (Note: we don't add names into the system.)

Types of SMS:

Partner?	Other Sources?
CRECO	
Peacenet	
	Unofficial Partner or other organization (The Group's abbreviation will be provided)* e.g. TI is Transparency International.
	CROWD

Your SMS Search Guide

We have official and unofficial partners. Our technical team has created a plugin to identify SMS that shows in the platform from our partners. We will also be providing you with a few tools to assist your efforts:

- All partner reports from CRECO and Peacenet will be identified in the platform. We are receiving lists from these partners with their phone numbers. Partners have been trained on the process. Their teams will be spread across the country. The partner member telephone numbers will be added to the system. Thus, ou will be able to differentiate between partner SMS and other ones. Partner SMS are trusted reporters and verified reports.
- All other SMS reports are to be handled separately. They will not be trusted reporter reports. They will be added to the system. There will be occasions where the verification teams and partners may work to verify these as well, especially Urgent and critical items.